

Quality Assurance Policy

DW-QP-1.1-01

Purpose: To ensure that the quality policy is appropriate, complies with the quality management system, establishes a framework for establishing and reviewing the quality objectives, is understood and communicated and reviewed for continuing suitability.

Scope: Applies to all employees

Resp: Management

Process Flow: N/A

It is the policy of David Walsh Civil Engineering Ltd to deliver our projects on time and to the highest standard. Processes and controls shall be implemented such that tasks are performed properly the first time and to ensure that all projects provided to our customers meet established requirements. Quality, continual improvement and customer satisfaction are the personal responsibility of each employee."

- We shall pursue the highest standards of quality and customer care our projects.
- We recognise that the strict compliance with customer commitments and the surpassing of their expectations is the responsibility of all its employees.
- We shall pay constant attention to the continuous evaluation, motivation and training of human resources.
- We recognise the importance of high quality management in implementing this Quality Policy and our Quality Management System.
- We shall comply with the requirements of, and make constant efforts to improve, the Quality Management System.
- We shall plan, implement, revise and communicate the Objectives of the Quality Management System to enhance its operation.

We shall communicate this Quality Policy and the Quality Objectives, which shall be continuously reviewed for suitability, throughout the organisation so that employees at all levels can understand and fulfil the commitments made in it.

Signed On Behalf of Company and Staff:

A handwritten signature in black ink, appearing to read "David Walsh", is written over a horizontal line.

Managing Director

Date: 03-01-2020